

Privacy Statement

The Scout Association and www.scouts.org.uk take the issue of privacy very seriously and we are committed to protecting and respecting our users' privacy. This Privacy Statement sets out our current data processing practices and should be read in conjunction with our terms and conditions. If you have any queries or concerns regarding these practices, you should contact info.centre@scout.org.uk

1. The information we collect

The only circumstances in which we will provide any of your personal data to a third party for non commercial purposes are those contained in this Privacy Policy.

2. Registration information

When you register with www.scouts.org.uk, we ask for your name, email address and postcode. We usually also capture your IP address (the unique address which identifies your computer on the internet) at the time you register.

3. Sharing of data

We may share data supplied by you (or collected about you) with other parts of The Scout Association e.g. Scout Shops Ltd.

4. Advertising

www.scouts.org.uk may include interactive advertising for other businesses as part of the site operation. We may use, and provide to third parties, your contact details if you have given us permission to do so.

5. Legal jurisdiction

All personal information and details are held on and processed by computers situated in the United Kingdom.

6. Further information

www.scouts.org.uk will as part of its normal operation send out information emails relating to Scouting. Members can decide to ask for these emails as they register.

7. Disclosure of data by order of a Court and Security

We reserve the right to communicate a Member's personal information as we hold to third parties who are empowered by regulation, statute or order of a court.

We have security measures in place to protect our customer database. Access to this database is restricted. However, it remains each Member's responsibility:

- to keep their password secret
- to protect against unauthorized access to your personal details
- to log off from the www.scouts.org.uk service when not using it; and
- to ensure that no one else uses your login to access www.scouts.org.uk service
- to search and obtain only the data specifically required and allowed for relating to their role.

The Scout Association

8. Use of cookies by The Scout Association

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site

The table below explains the cookies we use and why.

Cookie	Name	Purpose	More information
Google Analytics	_utma _utmb _utmc _utmz	These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.	Click here for an overview of privacy at Google
Module cookie	Module_layout1 module_layout2 module_layout3 module_open	These cookies are used to store your personal homepage layout of the Scouts.org.uk home page.	We are working towards developing a new system that will remove the need for this Cookie.
Session cookies	res_width res_height PHPSESSID	These cookies are used to optimise you screen resolution for user logged in areas. These are session cookies and only last as long as you browser is open	These cookies are essential to the running of the site and member areas.
Style cookie	style	This cookies determines you default font size for Scouts.org.uk. On the main menu of Scouts.org.uk you can increase or decrease you font size.	We are working towards developing a new system that will remove the need for this Cookie.

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.allaboutcookies.org.

To opt out of being tracked by Google Analytics across all websites visit <http://tools.google.com/dlpage/gaoptout>.

YouTube cookies

We embed videos from our official YouTube channel using YouTube's privacy-enhanced mode. This mode may set cookies on your computer once you click on the YouTube video player, but YouTube will not store personally-identifiable cookie information for playbacks of embedded videos using the privacy-enhanced mode. To find out more please visit [YouTube's embedding videos information page](#).

9. The Data Protection Act

You can obtain further information about data protection laws by visiting the Information Commissioner's website at http://ico.org.uk/for_organisations/data_protection.

The Scout Association

10. Google Analytics

Visitors to this website who have javascript enabled are tracked using [Google Analytics](#). Google Analytics collects the following types of information from users:

- Type of user agent (web browser) used, software manufacture and version number.
- Type of operating system
- Screen colors (color processing ability of the users screen)
- Javascript support
- Flash version
- Screen resolution
- Network location and IP address
 - Can include country, city, state, region, county, or any other geographic data.
 - Hostname
 - Bandwidth (internet connection speed)
- Time of visit
- Pages visited
- Time spent on each page of the website
- Referring site statistics
 - The website (URI) the user came through in order to arrive at this website (example: clicking on a hyperlink from Yahoo.com that took the user to this website)
 - Search engine query used (example: typing in a phrase into a search engine like Google, and clicking on a link from that search engine)

This data is only used to optimize our website for our visitors.

This data DOES NOT include any personalized identification information such as:

- Names
- Phone numbers
- Email addresses
- Mailing addresses
- Bank account numbers
- Credit card information

11. Contacting The Scout Association/ www.scouts.org.uk

If you want to contact us to raise any questions about this privacy statement, or any general matters relating to www.scouts.org.uk, you can contact us using this email address: info.centre@scout.org.uk.

You can contact us to request a copy of the personal data we hold about you. The fee is £10.00. Requests must be made in writing to The Scout Association at the address given below

As we must be sure that we are releasing information to the right person, you will be asked to supply information to prove your identity.

12. Notification of changes to this policy

If we decide to change our privacy policy, we will post those changes on our web site.

13. Contact Details

The Scout Association
Gilwell Park
Bury Road
London
E4 7QW